



Telling the Story about  
our Community

Douglas County, Georgia  
2019



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*The data in this document is taken from multiple sources. Data for certain subject areas is not available every year. This booklet is not a legal document, but was developed as a resource and information tool. Every reasonable effort has been made to ensure accurate information.*

# DOUGLAS COUNTY BOARD OF COMMISSIONERS



District 1  
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District 2  
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**Mark Teal**,  
P. E., County  
Administrator



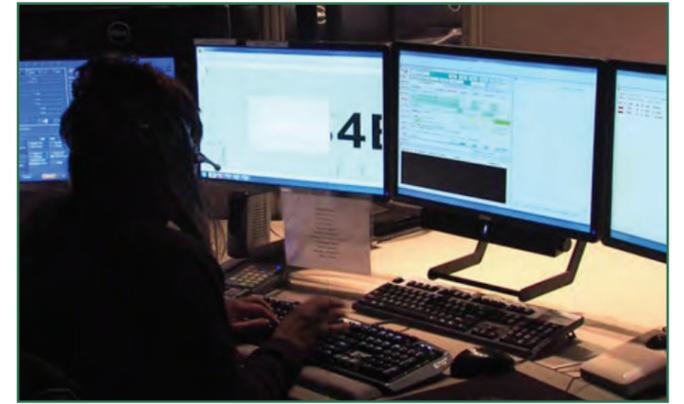
**Ken Bernard**,  
Esquire,  
Attorney



**Lisa Watson**,  
County  
Clerk

## EMERGENCY MANAGEMENT AGENCY

- Major accomplishments for 2018: In 2018 Douglas County Emergency Management participated in an active shooter exercise at a school. The preparation for this exercise lasted six months and involved multiple public safety agencies as well as many other organizations.
- Innovative projects and programs of your Department for 2018: The new Public Safety radio system buildout has been a major initiative by emergency management, Douglas County 911, Douglas County Fire/EMS and the Douglas County Sheriff's office.
- Proposed/anticipated Department programs/activities for 2019: In 2019 the county will finalize the new 800 MHz radio system and it will become operational. Douglas County EMA will coordinate the update of two emergency plans. These plans are the local emergency operations plan and the hazard mitigation plan. The latter will carry over into 2020.



- All outdated and obsolete antennas and equipment removed from the old E-911 tower on Club Drive.
- Worked and planned with Fulton County E-911 in case they had to evacuate to a stand by facility at the Douglas County E-911 center. This is due to the 36" water main repair that is currently going on in Atlanta. First radio tower in place at the E911 center for the 800 MHz radio system.



## 911 CALLS

**Total Calls**.....243,092  
**9-1-1 Calls**.....96,833  
**Fire Cases**.....18,010  
**DCSO calls Transferred**.....28,106  
**DCSO calls Toned**.....164  
**DCSO Notified**.....33,837  
**DVPD Cases**.....10,413

## E-911 GOALS

- Improve the Training Division and further instruction through classroom and actual floor training in the Radio room. We can do this by adding an Assistant Trainer Operator 2. Request to create and fill a new position for the training division. This was completed.
- Improve text to 911 service with new technology available through AT&T. By adding the AT&T E-911 texting technology platform that was not available when the service was first implemented. This will take us away from the vulnerable internet-based program and place all the function through AT&T console equipment. Being Implemented in coordination with the current Text to E911 service.
- Improve the E-911 backup center.
- Completed. E-911 back up phones are up and running if needed.

## E-911 ACCOMPLISHMENTS

- Bankhead Hwy / 78 re addressing completed by GIS and E-911.
- Attended the signing of HB571 with Governor Deal at the state capital.
- Georgia State Patrol installed a new GINLINK (interoperation) radio system in the 911 center while removing the old Motorola radio system.

- E-911 staff participated in the active shooter drill at Mason Creek Middle School on Wednesday July 25th.
- Sworn in on the Governors Georgia Emergency Communications Authority. Term Expires July 1st 2021
- E-911 staff along with other county personnel participated in the Douglas County 800 MHz Fire MACH Alert Testing and staging in Plant City Florida.
- E-911 staff along with other county personnel participated in the Douglas County 800 MHz system testing and staging in Chicago, Ill.
- Gave a presentation to the A.C.C.G. about the Georgia Emergency Communications Authority at the Public Safety and the Courts Policy Committee Meeting held in Cobb County.
- Implemented the C Lite Carbyne 911 call locator system.
- Started Motorola Fleet Mapping for the 800Mhz radio system.
- DCSO jail 800 megahertz antenna installed on the monopole at the 911 Center
- The Motorola 800 radio system back room equipment was delivered to E-911 .
- 5 of the 800 MHz P25 Radio system towers are completed.
- Gave testimony in the House Public Safety Committee for the Georgia 911 Directors Association and Governors 911 Authority on House Bill 751 which passed out of the committee on Monday Feb 5th.
- Hosted the Georgia 911 Directors Association at the GECC conference in Columbus, Ga on March 6th .
- Working on installation of the AT&T Viper Phone system for the backup E-911 center for 2019.
- P25 800Mhz Public Safety Radio System should be complete by the end of 2019.

## POPULATION DEMOGRAPHICS

Data Source: ESRI  
Population: 145,797 (2018)

Gender	
Male	48.2%
Female	51.8%
Age	
Under 5	6.7%
Under 15	20.9%
Total Population 18+	74.9%
Population over 85+	.9%
Median Age	36.2
Race	
Caucasian	43.3%
African-American	47.0%
Asian	1.7%
American Indian	0.3%
Hispanic	9.8%
Identified two or more	7.6%
Veterans	6.5%
Median Household Income	\$59,403
Average Commute Time	35 minutes one-way
Households	50,193
Homeownership	59.4%
Median Home Value	\$174,498
High School Graduate or Higher	88.5%
Associate's degree or higher	35%
Bachelor's degree or higher	26.9%
Graduate Degree or higher	9.8%
Households in Poverty	13.48%
Persons without Health Insurance	???
Number of Businesses in Douglas County	4433

- Population grew from 136,171 (2013) to 145,797 (2018), a 7.1% increase and is expected to grow at a rate of 5% over the next five year, with an anticipated population of 153,116 in 2023.
- Jobs in Douglas County grew by 14.9% from 2013-2018 (the national average over this same time period was 7.8%), in 2013 there were 42,892 jobs and in 2018 there were 49,263 jobs. By 2023, it is anticipated that Douglas County will add an additional 4,299 jobs (53,562 jobs total).
  - Jobs grew in key industry sectors:
    - Manufacturing jobs grew by 23% with an average annual wage of \$61,480 (Douglas County's Average Annual Wage is \$45,400)
    - Professional Technology Services (Data Centers, Finance Technology) jobs grew by 52% with an average annual wage of \$57,278
    - Management of Companies and Enterprises jobs grew by 86% with an average annual wage of \$74,407
    - Transportation and Warehousing jobs grew by 111% with an average annual wage of \$60,807
    - Wholesale Trade jobs grew by 17% with an average annual wage of \$72,121
- Median Household Income is \$59,300, \$1700 above the national average of \$57,700
- Unemployment rate of 3.68%, we are back at the pre-Great Recession Rate
- Business Characteristics**
  - 1-4 employees 34.2% (1515 businesses)
  - 5-9 employees 29.5% (1309 businesses)
  - 10-19 employees 20.4% (906 businesses)
  - 20-49 employees 12% (531 businesses)
  - 50-99 employees 2.5% (111 businesses)
  - 100-249 employees 1.2% (53 businesses)
  - 250-499 employees 0.1% (3 businesses)
  - 500+ employees 0.1% (5 businesses)
- Top 10 Occupations**

Office and Administrative Support	Education, Training, Library Management
Sales and Related Occupations	Construction & Extraction
Transportation and Material Moving	Installation, Maintenance & Repair
Food Preparation and Serving	Healthcare Practitioners & Technical
Production/Manufacturing	
- Top 10 Occupations Expected to Grow**

Transportation and Material Moving	Management
Office and Administrative Support	Business & Financial Operations
Sales and Related	Computer & Mathematical
Production/Manufacturing	Installation, Maintenance & Repair
Food Preparation and Serving Related	Community & Social Service



# DOUGLAS COUNTY SHERIFF'S OFFICE

## JAIL

- 9,749 were booked into the jail in 2018, an average of 27 per day
- 9,686 inmates were released
- 93 prosecutable cases were generated by the jail

## PATROL

- Implemented new Patrol zone (Zone 8) for the Fairplay area to improve coverage and response times
- Purchased 6 Rapid ID Fingerprint Scanners (Assigned to mobile units throughout the county)
- Approximately 1.1 million miles were patrolled on Douglas County Roads
- 20 K-9 demonstrations were conducted for the public

## INMATE WORK CREWS

- Over 143 tons of trash collected from County roadways
- 3,371 roads cleaned
- Assisted the Cemetery Preservation Commission a total of 49 times cleaning and maintaining cemeteries
- Assisted with wounded warrior event

## ADMINISTRATION

- 53 new hires out of 510 applications (This is the most new hires of any year on record)

## WARRANT/CIVIL/TRANSPORT DIVISION

- 1,223 Warrants executed
- 15,573 Civil papers served
- 293 TPO's served
- 237,727 miles traveled
- Transported 2,739 adults and 487 Juveniles

## IT DEPARTMENT

- Over 20.7 million hits on the SO website
- Over 21,914 Facebook followers
- Over 2,666 Twitter followers

## COURT SERVICES

- 38,520 cases on the court calendar
- 139 Warrant arrests by Court Services staff
- 4,547 inmates transported to Court

## TRAINING

- 331 Training classes held
- 34,447 total agency training hours
- 19 Citizen's Law Enforcement Academy Students
- 39 Public Handgun clinic participants
- Major large scale Active Shooter event on July 25th, 2018 conducted along with the Douglas County School System, Douglas County Fire Department, Douglasville Police Department, Georgia State Patrol, Douglas County EMA, Homeland Security as well as others



## INVESTIGATIONS

- 6,454 Criminal Incident Reports generated
- 3,905 Cases assigned for Investigative follow up
- 772 times - TruNarc, a computer Narcotics identification device that allows personnel to scan suspected illicit substances in a single definitive test

## S.C.O.P.E./SHERIFF'S COMMUNITY OUTREACH PROGRAMS AND EDUCATION

- New School Resource Officer (SRO) added and assigned to Success Academy with the Douglas County School System
- Over 750 children assisted at Christmas
- Over 4,000 children attended Trunk or Treat
- Over 600 families assisted in a time of need
- Polar Patrol Ice Cream Truck visited over 50 communities and events
- Participated in 2nd annual K.I.D.S. Summer Camp with the Villa Rica Police Department
- C.A.R.E. Teen Driving Program (over 400 teens taught)
- C.R.A.S.E. (Citizen's Response to Active Shooter Events) Over 30 classes taught to include; Douglas County School System, Douglas County Fire Department along with several Churches and local businesses

Total Calls for Service	94,376
GCIC Entries	6,080
Background Checks	3,236
Open Records Requests	7,990
Citations	8,213

	Speeding Citations	DUI Arrests	Traffic Fatalities	Traffic Injuries	Seatbelt/Child Restraint	Hands Free Device Law
2005	4,188	496	26	2,392	654	(07-01-18 to 12-31-18)
2006	4,466	544	21	2,057	874	
2007	5,648	590	16	2,201	1,706	
2008	8,129	565	16	1,353	2,334	
2009	6,431	564	14	1,435	1,944	
2010	5,396	582	13	1,144	2,692	
2011	5,630	396	13	1,144	2,651	
2012	6,163	473	22	1,223	2,736	
2013	5,843	214	19	1,118	2,138	
2014	5,413	224	13	1,036	1,450	
2015	10,021	431	29	1,946	1676	
2016	8,621	466	18	845	1,498	
2017	6,003	319	22	1,896	1,079	
2018	5,027	348	15	1,563	815	305



*Douglas County Fire/EMS provides fire services to unincorporated Douglas County and by contract to the City of Douglasville and the Douglas County portion of the City of Villa Rica. Douglas County Fire/EMS Department provides emergency medical services throughout Douglas County, including its cities.*

## 2018

- Conducted firefighter recruit classes State-certifying fourteen (14) additional firefighters
- Conducted advanced firefighter course certifying eleven (11) personnel to Firefighter 2 status
- Purchased three (3) staff vehicles
- Purchased two (2) ambulances
- Purchased one (1) pumper truck
- Started renovation of Fire Station 3 (Billarp)
- Conducted in-house Advanced EMT course
- Replaced turnout gear for all certified employees
- Started implication of large diameter hose (LDH) for various apparatus
- Started construction of 800mtz Radio System
- Participated in Active Shooter exercise with Douglas County Sheriff's Department, Douglas County School System, Douglasville Police Department, Douglas County Emergency Management Agency, Georgia State Patrol, Wellstar Douglas Hospital, GEMA and Air Methods
- Renamed the Fire/EMS Training facility in honor of founding Chief L. Wayne Arrington

## 2019

- Complete renovations of Station 3 (Billarp)
- Completion of 800mtz Radio System
- Purchase one (1) pumper truck
- Purchase one (1) ambulance
- Purchase three (3) staff vehicles
- Upgrade stretchers to Power-Pro
- Will participate in Active Shooter exercise with Douglas County Sheriff's Department, Douglas County School System, Douglasville Police Department, Douglas County Emergency Management Agency, Georgia State Patrol, Wellstar Douglas Hospital, GEMA and Air Methods
- Construct storage building at L. Wayne Arrington Fire/EMS Training Facility



DOUGLAS COUNTY FIRE / EMS DEPARTMENT			
	2016	2017	2018
Structure Fires	104	112	98
Vehicle Fires	124	105	74
Grass and Rubbish Fires	270	140	17
Other Fires	48	20	58
Explosions and Overheating/No Fire	19	18	10
Emergency Medical Calls	12,049	12,472	9,764
Hazardous Conditions/No Fire	363	555	357
Service Calls	1,534	1,648	1,038
Welfare/Non-emergency Assistance	1,027	1,281	1,385
False Alarm/False Call	558	737	745
Severe Weather and Natural Disaster	12	19	7
Special Incident	25	23	40
Investigations	138	110	103
Arson Suspicious	15	19	18
Convictions	23	9	11
Fire Safety Inspections	1,616	1,635	1,338
Construction Plan Reviews	302	348	308
Blasting Permits	26	28	38
Fire Safety Education Classes	90	81	54
Impact Study Reviews	15	29	31
Complaints Investigated	27	19	16
Inspections Violations Discovered	1,758	2,780	3,366
Inspection Violations Corrected	2,447	2,345	2,311
Training Conducted			
Cardiac Hours	109	757	22
Educator Hours	44	137	21
General EMS Hours	1,571	177	3,768
ISO Company Training Hours	39,383	58,087	4,073
ISO Driver Hours	1,450	2,566	897
ISO Training Complex Hours	3,552	11,070	470
ISO Company Officer Hours	2,214	4,248	480
State Fire Certification Hours	15,497	19,786	676
Trauma Hours	124	319	1,013
Pediatric Hours	863	1,256	24

Development Services includes building permits and inspections, occupational tax/business licenses, planning and zoning, engineering, and code enforcement.

DESCRIPTION	YEARLY TOTALS		
	2018 Totals	2017 Totals	2016 Totals
<b>Development Review Committee (DRC) Reviews</b>			
Preliminary Plats	4	10	7
Subdivision Erosion & Sedimentation Control Plans	45	60	59
Subdivision Construction Plans	8	5	1
Final Plats	10	13	17
Commercial / Industrial Plans	54	34	36
Building Facade Plan Review (P&Z)	544	44	37
<b>Planning &amp; Zoning</b>			
Rezoning Application	10	13	5
<b>Residential Activity</b>			
Residential Building Permits			
Residential Grading Permits	192	225	117
Building Permits	228	202	228
Inspections	9149	7254	8236
<b>Commercial / Industrial Activity</b>			
Land Disturbance Permits (LDP's)	25	20	21
Building Permits	14	7	8
Accessory Building Permits (interior)	45	53	54
<b>Occupational Tax</b>			
New Business Licenses	498	442	389
Renewals	2623	2104	2749
<b>Code Enforcement</b>			
Cases Investigated	1570	1772	1695
Court Cases	33	68	99
Landfill Signage (lbs)	760	610	360
<b>Neighborhood Stabilization Program (NSP)</b>			
Homes Purchased	1	3	4
Homes Sold	2	2	5
Under Contract	3	3	4



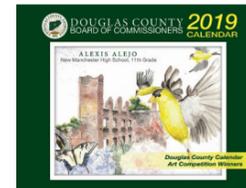
Fleet Management is a County department that maintains most County vehicles and equipment, including Sheriff's patrol cars, Fire/EMS engines and rescue units, DOT equipment, and Rideshare vans. It also maintains the County's gas station.

COUNTY FLEET	2018	2017	2016
# Of Cars and SUV's	215	238	238
# Of Vans and Buses	112	143	143
# OF Heavy Trucks	33	26	26
# Of Light Trucks	141	127	127
# Of Fire Trucks	18	20	20
# Of Rescue Units	12	17	17
# Of Heavy Equipment & Implements	175	141	141
Pieces of Small Equipment	615	542	542
Labor Hours Extended	11,914	10,022	10,022
# Of Preventive Maintenance	1,495	1,181	1,181
Total Road Calls for 2018	100	145	160
Repair Orders Generated in 2018	3,596	3,556	3,556



### Continuity of Operations (COOP)

The Douglas County Continuity of Operations Plan (COOP) is a continuously updated document that gives direction to County staff in the event of a disaster. The COOP states who will carry out duties, what they will need, and where they can relocate if the Courthouse is not usable. By working with all major departments ahead of time on this plan, Douglas County will be able to resume business as quickly as possible if a disaster occurs to County infrastructure. The COOP process allows departments to address possible shortfalls and cross-train employees, if needed. The ultimate goal of the COOP is to continue the essential functions of County government with minimal inconvenience to its citizens.



Annual Calendar



Town Hall Meetings



Public Information Officer



The September Saturdays Festival is held annually on the last two Saturdays in September at the Douglas County Courthouse, and is the largest annual festival in the County, drawing an estimated 30,000 people over the two Saturdays. It features a community marketplace, concerts, rides and exhibits.

[www.SeptemberSaturdays.com](http://www.SeptemberSaturdays.com)

<a href="http://www.CelebrateDouglasCounty.com">www.CelebrateDouglasCounty.com</a>	2018
Page Views	1,447,392
Page Views per day	3,965
Pages on Website	1,483
Documents on Website	1,798
Douglas County Happenings Newsletter Subscribers	9,565
Douglas County Happenings Facebook Likes	12,706



**BUY LOCAL  
THINK LOCAL**  
Check Out Local Businesses at:  
[www.CelebrateDouglasCounty.com](http://www.CelebrateDouglasCounty.com)

The Douglas County Butterfly Trail was inaugurated in June 2016 and currently consists of 10 public gardens. Inspired by the Rosalynn Carter Butterfly Trail, all gardens feature host and nectar plants that are vital to the survival of the Monarch butterfly and other indicator species.

The Douglas County Butterfly Trail concept was developed by the Douglas County Department of Communications and Community Relations.

The 'Buy Local, Think Local' Campaign is encouraged by a business and services directory on the County web site, [www.CelebrateDouglasCounty.com](http://www.CelebrateDouglasCounty.com). Any local business and service may register and include a business description, address, contact information, e-mail address, and web site link to make it easy for County residents to 'Buy Local, Think Local'. Every dollar spent locally reinvests at least three times! The County's Campaign was the first of its kind in Douglas County.

The County web site, [dctv23](http://dctv23), social media, emergency management notifications and other communication efforts are the responsibility of the Douglas County Department of Communications and Community Relations. The Department also oversees the Courthouse Art Gallery, hosts town hall meetings, and organizes/produces the Veterans Day Lighted Parade, September Saturdays Festival, the Great Douglas County Shredding Event, County Government Day, Arts & Crafts in the Woods, and numerous other annual events.



The programs of [dctv23](http://dctv23), the Douglas County government access TV channel Channel 23 on Xfinity/Comcast Channel 99 on AT&T U-Verse Always on at [www.dctv23.com](http://www.dctv23.com)

**THE OFFICIAL DOUGLAS COUNTY FILM TRAIL**

DID YOU KNOW THAT OVER 700 MOVIE AND TELEVISION PRODUCTIONS HAVE BEEN FILMED IN DOUGLASVILLE AND DOUGLAS COUNTY?

VISIT FILMING SITES USED IN SOME OF YOUR FAVORITE TELEVISION AND MOVIE PRODUCTIONS, LIKE "LOGAN LUCKY", "THE HAVES AND HAVE NOTS", "DIARY OF A WIMPY KID", "MACGYVER", AND SO MANY MORE!

FROM DOWNTOWN DOUGLASVILLE TO SWEETWATER CREEK, AND ALL THROUGHOUT DOUGLAS COUNTY, YOU'LL FIND SEVERAL OFFICIALLY DESIGNATED FILMING LOCATIONS THAT ARE PHYSICALLY MARKED WITH A "DC FILM TRAIL" SIGN.

**Take the Tour Today!**

## Juvenile Programs Administrations Accomplishments 2018

**Family Treatment Court:** This program provides services to families that have substance abuse issues that are involved with the Douglas County Department of Family and Children Services.

We provide intensive case management to clients. Each client receives a substance abuse assessment that indicates the level of care they need for treatment. We assist clients in matching their needs to the level of care they need.

We began this program in 2007 and have served over 140 clients with 47 graduations. We have had 16 babies born drug free. FTC has had 59 children that have reunified with their parents, being able to maintain custody of their children.

Our program is supported by grant funds, county funds, an Administrator, Coordinator, Case Manager and two peer support specialist. We are a certified program by the State through the Council of Accountability Court Judges and serve as a Peer review team to other family treatment courts in the State.

### Douglas County Community Intervention Programs:

This is grant funded programs through the Criminal Justice Coordinating Council that provides evidenced based program for youth and families. Youth receive training in Aggression replacement training, strengthening families, Botvin life Skills and functional Family Therapy. We served 20 youth in Functional Family Training and 38 youth in Aggression replacement training.

**LINK:** Linking, integrating, and Networking for Kids Program served 32 families. We bring together a team of providers to address the needs of the family having difficulty in being able to access services needed for their children, monitor those services, and provide supports to the family. LINK Fest was held for the 4th year. This event bring together child serving agencies together for networking. The public can attend this resource fair as well as other agencies.

**Grants:** We received 1,144,161.00 in grant funding for 2018, from Bureau of Justice Statistics, Criminal Justice Coordinating Council and the Office of Juvenile justice and Delinquency Prevention.

**CHINS** services (Children in Need of Services). We provided services to 328 youth charged with non-delinquent charges but the families were in need of services for their child. We provided services to 71 youth that were charged with truancy issues. We worked with the school social worker, parents and the school administration to support children remaining in school.

**Adolescent Substance Abuse Program:** We served 35 youth in this program, providing intensive case management services, and securing treatment needed for youth in community program treatment or residential treatment.

**Intake Services:** We provided intake services on 139 youth

charged with offenses. 76 referrals were made for services for these youth.

**Guardian Ad Litem:** We provided Guardian Ad Litem services to 146 children that were involved in the court system due to parents being involved in deprivation cases. Guardians work with children involved in court cases to make sure their needs are being met.

**Mentoring:** We provided mentoring services to 38 youth that were involved in delinquent court. Each youth received 6 months of weekly services.

**National Council of Juvenile Court Judges:** We have participated in A National Court improvement Initiative through the National Council of Juvenile Family Judges. This involves assessing our current court practices, implementing practice improvements consistent with the guidelines and key principles. We are identifying strengthen data collection, becoming more culturally competent and increasing utilization of limited resources. We have four subcommittees that work on these improvements.

### Student Attendance, School Climate Committee, and Truancy Panel:

We meet twice a year with a panel to discuss truancy, School attendance, Changes in laws related to school attendance, school climate, homelessness, and children in foster care in our school system, services being provided to youth in the school system, crisis in schools, discipline and safety in school. We meet with school social workers monthly to discuss cases involved with truancy that are being referred to court. We met with 71 families this year to address truancy issues.

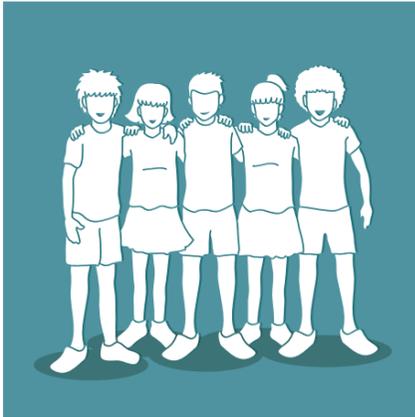
### CII Court Improvement Initiative:

We are working with the National Council of Juvenile Family Judges in assessing current dependency court practices. We meet quarterly and are implementing best practices in our court system. We are identifying and strengthening data collection, becoming more culturally competent and increasing utilization of limited resources and improving court practices. We have 4 committees working on this plan.

### QIC Quality Improvement Center Collaborative Court Teams:

We are currently assessing policies and practices to identify infants and families affected by prenatal exposure, referring these families to appropriate services, tracking retention, coordinating care among multiple systems, and working to create a Plan of Safe Care for mothers and babies, collecting data, and identifying resources to support babies being born healthy. This is a community wide effort involving many agencies.

**Other:** We continue to collect restitution ordered by the court, victim compensation, approve attorney applications, and collect user and supervision fees which helps to provide services and evaluations for clients when they have no insurance or funds available to them to receive those services.



## DOUGLAS COUNTY PARKS AND RECREATION DEPARTMENT FACTS AND FIGURES UPDATE MARCH 14, 2019



### ADMINISTRATIVE

- Schematic design selected for Boundary Waters Park Recreation Center.
- Awarded \$75,000 DNR LWCF Grant for development of trailhead at Clinton Nature Preserve.
- Acquired three laptop computers for the Golden Years Seniors Club.
- Award of contract to Alan Bell Architects for design of the restroom/concession buildings for Fairplay and Bill Arp Parks.
- Carter Watkins awarded contract to design the Deer Lick tennis courts and restroom facility.
- Award of contract to Lose Design to design the lights for Fairplay Park.
- Approval of a Friends of the Parks volunteer organization.
- 2018 Chevy Silverado purchased for the Recreation Division using SPLOST equipment funds.
- Approval of the use of SPLOST equipment funds to purchase zero turn mowers, push mowers, and trimmers for the Parks Maintenance Division.
- Architectural design for Boundary Waters Concession Stand/press box was approved and construction contract awarded in 2018.
- Demolition of Mt. Carmel Park due to safety issues approved.

### BOUNDARY WATERS AQUATIC CENTER

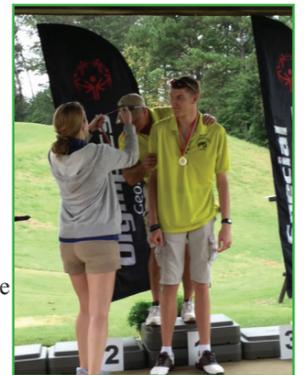
- Six new pieces of exercise equipment were added to the fitness center.
- Addition of a Jetmax cleaning system for overnight cleaning of the pool.
- Deteriorated lane lines were replaced with new lines that should last 5 to 7 years.
- Upgrade of Metasys Control System.
- Two new AED trainers purchased for in-house training.
- Two additional staff members were certified as pool operators.
- A 3M full face shield respirator was purchased for use when staff work with pool chemicals such as muriatic acid and chlorine.
- Large increase for participants for all water aerobics and land based classes.
- 35,000 plus participants for daily swim, cardio room use, water aerobics, and land based classes.
- SEALS program: 1,152 participants
- 13 lifeguards that were trained through our program are now employed at the Boundary Waters Aquatic Center.
- Private swim lessons revenue: \$18,565
- UV lights replaced.
- Replaced several AC motors and belts.
- Conducted a rebuild of the heat exchange pump.
- Completed yearly maintenance on boiler.
- Hosted 12 high school swim meets.
- Testing for over 150 Boy Scouts
- Hosted annual Candy Cane Sprint swim meet



- Hosted 52 birthday parties.
- CPR certification conducted for athletic associations' coaches

### BOUNDARY WATERS PARK/SPORTS COMPLEX

- Completed 7 projects requests (i.e. spreading gravel, field edging, irrigation start-up and inspection, disc golf course hole clearing and bridge work and tee pad installation, event set-up and tear down.
- Completed 112 work orders.
- Completed 217 planned weekly, bi-weekly, monthly, and annual work orders (i.e. athletic field game prep, restroom pressure washing, facility inspections, mower and small engine maintenance, and equipment and supply inventory.
- Hosted 29 5K runs, cross country meets, bike races, horse rides, school field days, attracting more than 4,000 participants to the park.
- Hosted 4 disc golf tournaments, which averaged more than 100 participants per tournament.
- Hosted 8 baseball tournaments, averaging 10 teams per tournament.
- Hosted 2 company/corporate outings for Frito Lay and DHL which both attracted more than 500 employees and their family members each.
- The Boundary Waters Coyotes Football Association will begin its



inaugural football season at Boundary Waters Park with NFL Flag Football games beginning April 2019.

- o Flag football will accommodate ages 3-14.
- o Tackle and cheer will begin fall 2019.

## PARKS MAINTENANCE

- Five pieces of Greenfields outdoor fitness equipment were installed around the Deer Lick walking track.
- Five pieces of Greenfields outdoor fitness equipment were installed around the walking track at Clinton Nature Preserve.
- New metal, handicap-accessible picnic tables were installed at the Chestnut Log Soccer Complex.
- Renovation of Bill Arp Park restrooms.
- Post Road Park Improvements
  - o Constructed new concrete block electrical room
  - o Installed new information kiosk
  - o Installed two new score boards
  - o Installed 8 new trash receptacles
- New metal maintenance shed constructed at Lithia Springs Park.
- Repairs were made to the upper concession stand at Winston Park.
- Fertilization of Deer Lick football and softball fields using fertilizer donated by Scott's.
- Renovation of baseball fields at Boundary Waters Park.
- Construction ongoing for Dog River Park disc golf course. The estimated opening day is March 30, 2019.



## PARK SECURITY

- Incident Reports Completed: 56
- Daily Activity Reports Submitted: 1,290
- Park Work Requests Submitted: 49
- Early Park Openings: 11
- Vehicle Jump Starts: 7
- New Security Cameras Installed: 3
- Provided security for the following events: Fairy Princess Ball, Eggsplosion Easter event, Hydrangea Festival, Strike Out Breast Cancer Tournament, Bill Arp Jamboree, Beulah Bulldogs Jamborees, Special Olympics Bocce/Softball Invitational, Unity in the Community, Camporee, Beulah Bulldogs Trunk-or-Treat, and the Deer Lick Christmas event.



- Conducted vehicle and foot patrols of all park trails throughout the year to identify safety hazards and maintain trail security.
- Officers were responsible for opening, patrolling, and securing parks on all county holidays.
- Officer set lights/timers for kickball, softball, baseball, football games and practices, and provided security for basketball games throughout the county.

## RECREATION (ATHLETICS, COMMUNITY, THERAPEUTIC)

- Reached maximum registration for the Fairy Princess Ball.
- Successful implementation of the annual Easter events – Eggsplosion.
- Coordinated a Spring Break Arts Camp with the Cultural Arts Center.
- DCPR hosted the GRPA District 5 Track & Field Championship.
- Lithia Springs Park hosted 10U Girls End of Season Softball Tourney.
- Summer Camp registration reached maximum registration within the first 7 days of the registration period.
- Small family events were well attended (Fishing Derby, Mother Son Flashlight Hike, Fall Camporee, A Deer Lick Christmas).
- Local resident and Special Olympics participant participated in the USA Special Olympics Golf division in Seattle, Washington in July, 2018. He and his dad placed third.
- Winter Youth Basketball registered 562 players for the 2017-2018 season.
- Nominated two department volunteers to the Chairman for recognition for services.
- Abbi Drew earned her Certified Youth Sports Administrator (CYSA) status.

## PARTICIPATION:

- Youth Athletic Programs – 1,791
- Adult Athletic Programs – 420
- Therapeutic Recreation & Special Olympics – 264 registered athletes/59 registered coaches; 2000+ participants in leisure programs offered
- Community Programs & Special Events – 2,700 enrolled in ongoing programs and special events

- Economic Development Transportation Projects: \$10,000,000
  1. Economic development projects are expected to include land use studies, traffic studies, intersection improvements, and roadway improvements to help stimulate economic development.
  2. Current identified projects:
    - o Riverside Parkway Street Lights: \$200,000
    - o Lee Road Extension Study: \$75,000
    - o Riverside Parkway/Rock House Road Traffic Signal: \$200,000

## Parks and Recreation: 17%

In order of priority:

1. Boundary Waters Park Restrooms/Concessions/Press box: \$650,000
2. Boundary Waters Park Soccer Fields Lighting: \$160,000
3. Deer Lick Park Tennis Courts Resurfacing and New Lighting: \$550,000
4. Multi-purpose Recreation Center (25,000 square feet): \$7,000,000
5. Senior Center (14,500 square feet): \$5,300,000
6. Park Renovations/Development
  - i. Bill Arp Park: \$646,000
  - ii. Fairplay Park: \$662,500
  - iii. Post Road Park: \$24,000
  - iv. Deer Lick Park: \$500,000
  - v. Fairplay Park Lights Replacement: \$400,000
  - vi. Winston Park: \$539,000

*Additional Projects (in order of priority if revenues exceed projections or if first priority projects come under budget)*

  - vii. Woodrow Wilson Park: \$200,000
  - viii. Jesse Davis Park/Keith Park: \$500,000
  - ix. Punkintown Preserve: \$500,000
7. Miscellaneous Equipment and Materials (infield mix, infield machines, dump trucks, etc.): \$500,000 (\$200,000 for 2017; \$100,000 each in 2018 - 2020)
8. Water Features/Splash Spray Areas for Boundary Waters Park and Clinton Nature Preserve: \$2,400,000
9. Winston Park Resurfacing: \$200,000
10. Dog River Park Nature Center: \$2,800,000

## RECORDS DEPARTMENT – OPEN RECORDS

YEAR	Open Records Requests	Records Ctr Retrieval Requests	Files Filed	Cubic Feet Transmitted	Cubic Feet Transferred	Cubic Feet Destroyed	Documents Prepared to Scan	Documents Scanned	Documents Indexed
2012	355	1,547	1,410	944	944	568	32,165	32,165	32,165
2013	729	1,227	1,688	683	683	475	7,763	7,763	7,763
2014	767	1,860	1,836	1,746	1,746	430	30,155	30,155	30,155
2015	695	2,130	2,224	1,149	1,149	480	51,747	51,747	51,747
2016	871	2,074	1,354	900	900	479	70,000	70,000	70,000
2017	800	1,570	3,472	1,126	1,126	586	16,696	16,696	16,696
2018	1,074	1,899	18,342	938	938	580	18,642	18,642	18,642
2019 Projected	1,100	1,950	15,000	900	900	650	20,000	20,000	20,000



On November 8, 2016, the voters of Douglas County approved a one-cent Special Purpose Local Option Sales Tax that began collection on April 1, 2017. The SPLOST is to be divided into the following categories/allocations:

- 32% Fire/EMS/Public Safety Radio System
- 51% Transportation
- 17% Parks and Recreation.

The SPLOST will last for 6 years, and the County's share of revenues over that period of time is estimated to be \$106 million.

### Fire/EMS/Public Safety Radio System: 32%

In order of priority:

1. Public Safety Digital Radio System: \$16,500,000
2. Ambulances: \$225,000 each (to be purchased on a schedule for equipment replacement)
3. Fire Trucks: \$550,000 each (to be purchased on a schedule for equipment replacement)
4. Aerial Trucks (Ladder Trucks): \$1,000,000 each (to be purchased on a schedule for equipment replacement)
5. Heavy Rescue Equipment: \$400,000 each (to be purchased on a schedule for equipment replacement)
6. Fire Station and Fire/EMS Headquarters Renovations: \$2,000,000
7. Staff Vehicles: \$200,000 total (to be purchased on a schedule for equipment replacement)
8. Computer Upgrades: \$100,000
9. Fire Station #9 Construction, Equipment Installation, and Vehicles/Apparatus: \$4,200,000 (to be constructed on County-owned land on Douglas Hill Road off Thornton Road/Camp Creek Parkway)
10. Completion of the Fire Training Complex: \$1,000,000 (Wortham Road adjacent to the Cedar Mountain Landfill)
11. Fire Safety Education (mobile) House: \$100,000

The Cities of Douglasville and Villa Rica will reimburse 27.6% of the Fire/EMS expenditures since the Douglas County Fire/EMS Department provides services within these cities (estimated \$3,700,000). All costs are preliminary estimates and are subject to change. Project prioritization is based on the Fire/EMS 6-year plan.

### Transportation: 51%

- Resurfacing
  - \$3,000,000 will be annually allotted from SPLOST revenues for resurfacing projects (total of \$18,000,000 over the 6-year time period).
  - The \$3,000,000 will supplement current annual funding levels for resurfacing, not replace the funding.
  - The highest priority/first roads to be resurfaced will be thoroughfare roads that are severely deteriorated. These project will most likely be done by contractors. Approximately 15 - 20 miles of thoroughfare roads should be resurfaced annually beginning in 2018.
  - Residential streets will continue to be reconstructed/resurfaced annually by the Douglas County Department of Transportation staff.
- Intersections/Operational Improvements (in order of priority): \$15,000,000
  - These projects are estimated to be able to be constructed with projected SPLOST revenues.
    1. Stewarts Mill Road/Reynolds Road intersection
    2. Bright Star Road/John West Road intersection
    3. Sweetwater Church Road/Dorris Road intersection
    4. Chapel Hill Road intersections from Soaring Drive to East Chapel Hill Road
    5. Georgia Highway 5/Douglas Boulevard - northbound right-turn lane
    6. Georgia Highway 92/Anneewakee Road intersection
    7. Thornton Road/Riverside Parkway intersection
    8. Georgia Highway 92/Concourse Parkway intersection
    9. US Highway 78/John West Road/South Baggett Road intersection
  - Additional Projects (in order of priority if revenues exceed projections or if first priority projects come under budget)
    10. Post Road/Interstate 20 Eastbound and Westbound Ramps
    11. Georgia Highway 166/Post Road intersection
    12. Georgia Highway 166/Chapel Hill Road intersection
    13. Georgia Highway 5/Berea Road intersection
- Sidewalks and Bridges (in order of priority): \$8,000,000
  1. Post Road bridge over the Dog River
  2. Lithia Springs Elementary School sidewalks
  3. Chestnut Log Middle School sidewalks
  4. New Manchester High School sidewalks
  5. Additional Projects (in order of priority if revenues exceed projections or if first priority projects come under budget)
    - Chapel Hill Road sidewalks
    - Bright Star Road from Cowan Mill Road to Douglas Boulevard sidewalks

### ATHLETIC PROGRAMS:

- Winter Youth Basketball League
- Adult Co-Ed Kickball
- Indoor Women's Kickball
- Track & Field County Meet/GRPA District 5 Meet
- Summer Hoop-it-Up Basketball League
- Summer Sports Camps
- Pickle ball
- Braves Night at SunTrust Park (county-wide effort)

### COMMUNITY PROGRAMS & SPECIAL EVENTS:

- Fitness Programs
- Drone Zone
- Historical Fencing
- Golden Years Senior Club
- Silver Dears Line Dancing
- Fairy Princess Ball
- Spring Break Arts Camp (collaboration with Cultural Arts Center)
- Eggspllosion
- Project Fun Summer Camp
- Fishing Derby
- Mother Son Flashlight Hike
- Fall Camporee
- Deer Lick Park Christmas



### THERAPEUTIC RECREATION & SPECIAL OLYMPICS:

- Movie Nights
- Game Days
- Seasonal/holiday dances
- Georgia Explore & VSA field trips
- Camp DOUG
- Annual Car, Truck and Bike Show
- Polar Plunge
- Winter, Fall, and Summer Special Olympics Games
- Bocce/Softball Invitational
- Sports: Power Lifting, Swimming, Basketball, Softball, Bocce, Golf, Equestrian, Track & Field



### RENTALS:

- Clinton Nature Preserve – 428
- Deer Lick Park – 245
- Dog River Park Trails – 10
- Fairplay Park – 2
- Lithia Springs Park – 156
- Woodrow Wilson – 42

### YOUTH SPORTS COORDINATOR:

- Youth Sports Coordinator obtained CYSA (Certified Youth Sports Administrator) certification.
- Over 600 kids participated in spring baseball/softball.
- Over 500 kids participated in football/cheerleading in the fall 2019 season.
- Football association was added at Boundary Waters Park.
- Approval given to Winston Knights to use Post Road Park for their football and cheer program.
- Had several award winners in football program:
  - o Heart of a Champion Award – Beulah Bulldogs
  - o Player of the Year Awards – Winston Knights and Beulah Bulldogs
- The county will host four Dizzy Dean tournaments in 2019.





Douglas County Library • 6810 Selman Drive

Lithia Springs / Betty Hagler Library  
7100 Turner Drive

Dog River Library • 6100 Georgia Highway 5

**DOUGLAS COUNTY PUBLIC LIBRARIES  
Performance Statistics 2018**

Performance Indicator	2018 Actual
Circulation	390,432
Patron Count	225,839
New Library Cards Issued	3,818
Total # of Registered Patrons <i>Figures will fluctuate as inactive patrons are removed and new patrons added</i>	57,627
Interlibrary Loans Sent to Other Branches	47,054
Interlibrary Loans Received	27,682
Computer Usage <i>49% Increase from 2017</i>	70,829
Public WiFi Usage <i>Statistics began recording 1/2018</i>	52,679
Programs Conducted	765

West Georgia Regional Library System wants to say

# THANK YOU

on behalf of the 791,000 citizens who used our libraries last fiscal year. The money we receive from the State of Georgia greatly enhances the services we provide.

**Library Users By County**

West Georgia residents checked out over 1.5 million items last year!

**FY18 State Funds Used by WGRSL**

**Materials Purchased**

- 4,534 books
- 491 audiobooks
- 1,348 DVDs

**Technology Procurement**

\$95,388 was used to upgrade and expand tech available to the public

- Monitors
- Computers
- Laptops
- Tablets
- Printers
- Scanners
- STEAM Engine
- WiFi Points
- Fax Machine

270,347 computer + wifi sessions

# SENIOR SERVICES



## SERVICE DATA

- 35,120 home-delivered meals delivered to 237 home-bound seniors, an increase of 5,481 meals and 32 senior recipients. The meals are delivered with the assistance of over 100 volunteers who provided 3,193 volunteer hours in 2018.
- 14,594 congregate meals provided to 169 seniors
- 20,987 one-way passenger trips provided to 234 seniors/disabled adults through transportation services
- 3,760 hours of in-home support services provided to 141 seniors



Douglas County Animal Services provides animal control and shelter services to unincorporated Douglas County and by contract to the City of Douglasville and the Douglas County portion of the City of Villa Rica. The new Douglas County Animal Services Building/Shelter opened in April 2017 at Deer Lick Park.

	2018	2017
Animals Received	3,407	3,513
Animals Adopted	1,465	1,906
Animal Return to Owner	691	
Animals Euthanized	413	379
Animals Rescued	554	
Bite Cases Investigated	221	214
Animal Control Investigations	4,661	
Miles Logged		86,602



## 2018 ACCOMPLISHMENTS

- Rebranded services from Rideshare to Connect Douglas
- Participated in two dozen community events as part of the rebranding campaign
- Hired a Transit Coordinator and Compliance Officer to assist with launch of fixed route bus service
- Secured preliminary approval of \$4.8 million in federal grants to help fund the first three years' operation of fixed route bus service

CONNECT DOUGLAS	2016	2017	2018
Average daily vanpool ridership	375	355	313
Average number of Xpress bus riders per month	9,500	8,800	7,500
Total number of unduplicated vanpool participants	500	400	389
Number of vanpool routes	43	47	45
Total vanpool passenger miles	5,100,000	4,990,000	4,500,000
Vanpool one-way trips	104,531	76,000	76,701
Vanpool passenger fares collected	\$295,978	\$229,233	\$212,425
SRTA Xpress bus fares collected	\$102,785	\$77,545	\$37,715
One-way trips in senior/disabled voucher program	5,296	5,978	5,690
Total of unduplicated clients served by voucher program	60	75	90

Website Traffic Summary Douglas County Film Trail Jan 1, 2018 - Dec 31, 2018 Data From Google Analytics

Users: 11,843 (+7,556) Organic Searches: 7,665 (+5,373) Avg. Session Duration: 00:01:24 (-00:00:49) Pages / Session: 2 (-1)

All comparisons are based on the previous period.

**What day is the site most popular?**

**What are the top locations by user?**

City	Users	Avg. Time
1. Atlanta	2,526	
2. Douglasville	1,107	
3. (not set)	523	
4. Paris	283	
5. Birmingham	227	
6. Charlotte	184	
7. Dallas	171	
8. New York	133	
9. Orlando	124	
10. Marietta	123	
Grand total	11,843	00:00:58

**Which channels are driving engagement?**  
Goal: Organic Search Traffic

**Engagement by Age & Gender**

Landing Page	Users
1. /	3,814
2. /smokey-and-the-bandit-filming-locations...	2,197
3. /the-haves-and-have-nots-filming-location...	1,760
4. /stranger-things-filming-location.html	716
5. /killers-filming-locations.html	621
6. /sweetwater-creek-state-park.html	612
7. /walking-dead-filming-locations.html	496
8. /fun-things-to-do-around-atlanta.html	279
9. /driving-miss-daisy-filming-locations.html	247
10. /big-momma-filming-locations.html	205

**PERSONNEL DEPARTMENT**

Total number of employees	1182 (1023 Full Time, 159 Part Time)
Open Positions	111 (69 Full Time, 42 Part Time)
Judicial	200
Fire/EMS	176
E911	32
Emergency Management	2
General Administration	411

**STATE COURT**  
Chief Judge Eddie Barker

Criminal Filings	1,550
Civil Filings	633
Non-Traffic Misdemeanors	1,485
Probation Revocations	1,132

**COUNTY COURTHOUSE**  
Judge Hal E. Hamrick  
Charlene Searcy, Chief Clerk of Court

**2018 ACCOMPLISHMENTS**

- Processed 419 petitions for estates
- Processed 81 petitions for minor conservatorships
- Processed 31 petitions for adult guardianship / conservatorships
- Issued 75 orders to apprehend
- Issued 3227 gun permits
- Issued 6521 birth certificates
- Issued 1650 death certificates
- Issued 1162 marriage licenses, 2393 marriage certificates
- Sent 2 employees to Savannah for the GCIC training symposium
- All employees took online training for integrity and awareness
- All employees took IT training for use of internet